27th Annual
GOOD GRIEF CONFERENCE

A Place
at the
Table

Hospitality: Cultivating Diversity and Inclusion

Celebrating Pastoral Care Month

Monday, October 23, 2017 ~ 8:00AM - 4:30PM

Delta Hotels Richmond Downtown
555 East Canal Street, Richmond, Virginia 23219

Jointly provided by the VCU Health Department of Education and Professional Development, the VCU School of Allied Health Professions Department of Patient Counseling and Pastoral Care, and the VCU Health Bereavement Committee
**Overview**
The 27th Annual Good Grief Conference’s theme is “A Place at the Table - Hospitality: Cultivating Diversity and Inclusion.” The conference is intended for any healthcare provider, including nurses, allied health professionals, chaplains, social workers, psychologists, and physicians, as well as community colleagues dealing with mental health, spiritual, and emotional counseling around loss, grief, and bereavement issues.

**Learning Outcomes**
To develop strategies to effectively build an inclusive and collaborative culture through:

- Reflection on one’s own knowledge and beliefs regarding diversity and inclusion, and its influence on the culture of inclusion within the workplace.
- An awareness of unconscious bias and its effect on relationships.
- Development of an action plan to effectively address diversity in whatever situation one may find oneself.
- Application of best practices that help us identify and address bias as it affects patient care, health equity and the workforce.

**Handouts**
Participants will receive an email prior to the event with a link to downloadable conference presentation handouts.

**Continuing Education**
**Nurses: 6.0 CE contact hours.**
VCU Health is an approved provider of continuing nursing education by the Virginia Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

**Allied Health Providers: 0.6 CEU**
The continuing education activity meets the criteria of Virginia Commonwealth University and the Southern Association of Colleges and Schools. (*0.1 CEU equals 1 contact hour.)*

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**Registration Information**
The registration fee includes program materials, continuing education credit, continental breakfast, refreshments, luncheon. Online registration is through VCU Health’s Learning Exchange. Non-VCU participants will need to create an account in order to register. Credit card payment is online via a secure encrypted card processor.

**Cancellation Policy**
Full refund, minus $15 processing fee for written cancellations postmarked by October 1, 2017. No refunds will be given for cancellations postmarked after this date.

**Disclaimer**
Minimum and maximum numbers for attendance at this event have been established, and we reserve the right to substitute speakers/topics, or cancel if necessary.

**Parking**
Use The Delta Hotel’s parking deck. Parking vouchers will be provided at the conference to those who provide their parking ticket.

**Accommodations**
Arrangements have been made with The Delta Hotels Richmond Downtown to block overnight rooms for symposium guests at the special rate of $132 per night (single/double) for check in on October 22, 2017. Reservations must be received no later than Monday, October 2, 2017. Please call (800) 344-2972 or (804) 788-0900 to make your reservation. Let the reservation clerk know that you are attending the 2017 Good Grief Conference.

**Americans with Disabilities Act**
VCU Health System is an equal opportunity/affirmative action institution and does not discriminate on the basis of race, color, religion, sex, sexual orientation, gender identity, age, national origin, disability, genetic information, military status, or any other characteristic protected by applicable federal or state law. If special accommodation is needed, please contact us at (804) 828-0418. Every attempt will be made to facilitate your participation in this conference.

**Got Questions?**
Email: paul.swadley@vcuhealth.org
Phone: (804) 828-0418
The Honorable Louis W. Sullivan, MD

Louis Wade Sullivan, MD is an active health policy leader, minority health advocate, author, physician, and educator. He served as the Secretary of the U.S. Department of Health and Human Services during President George H. W. Bush’s Administration and was Founding Dean of the Morehouse School of Medicine. Currently, Dr. Sullivan is chairman of the board of the National Health Museum in Atlanta, Georgia, and also chairs the Washington, D.C.-based Sullivan Alliance to Transform America’s Health Professions. Dr. Sullivan graduated from Morehouse College and earned his medical degree from Boston University School of Medicine, and is certified in internal medicine and hematology. He has served on the faculties of Harvard Medical School, the University of Medicine and Dentistry of New Jersey and Boston University School of Medicine. He has co-authored The Morehouse Mystique: Becoming a Doctor at the Nation’s Newest African American Medical School, and his autobiography, Breaking Ground: My Life in Medicine was published in 2014.

Teresa McBean

Teresa McBean serves as pastor of NorthStar Community (“NSC”) in Richmond, VA, a position she has held since 1999. She is a community resource to help equip families with the necessary skills, tools and resources for their journey. Teresa is also the Executive Director for the National Association for Christian Recovery, an organization providing training, resources and hope to local recovery ministries interested in serving addicts and their families. Teresa’s first book on the subject of recovery ministry and the local church was Bridges to Grace. She and her co-pastor son Scott McBean have also written a book on forgiveness – Forgiving in a World that Loves to Hate. Teresa is a graduate of the University of Virginia and a certified biblical counselor.

Tom Golden, LCSW

Tom Golden, author, speaker, and psychotherapist in private practice, wrote the book Swallowed by a Snake. Tom has presented workshops and lectures on this topic in the United States, Europe, Canada, and Australia. His workshops are informative and entertaining, with a balance of humor and tears. Tom has been working in the field of death and dying for more than thirty years.

Kathy Berry, MRE, MS

Kathy Berry is a chaplain at Westminster Canterbury of Richmond, a continuing Care Retirement Community. She is the chaplain for residents who require memory support, their families, and staff who care for them. Kathy received a BS in Mass Communications, an MS in patient counseling, and post-graduate certificate in aging studies from Virginia Commonwealth University. She also received a Master’s in Religious Education from Southern Seminary in Louisville, KY. She has spoken on spirituality and dementia statewide and at national conferences. Kathy recently authored When Words Fail: Practical Ministry to People with Dementia and their Caregivers, which helps people understand how to communicate with and provide for the spiritual care for people in various stages of dementia.
# Agenda

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<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speakers</th>
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<tbody>
<tr>
<td>8:00 am</td>
<td>Welcome and Opening Remarks</td>
<td>Stephanie Hamilton, MDiv, BCC&lt;br&gt;Russell Davis, PhD&lt;br&gt;Deborah Zimmermann, DNP, RN, NEA-BC</td>
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<tr>
<td>8:15 am</td>
<td>Keynote Presentation: Racial and Ethnic Disparities in Advanced Care Planning</td>
<td>Louis W. Sullivan, MD</td>
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<td>9:30 am</td>
<td>Break and Networking</td>
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<tr>
<td>10:00 am</td>
<td>Interdisciplinary and Spiritual Diversity</td>
<td>Angela S. Duncan, PhD</td>
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<tr>
<td>10:45 am</td>
<td>Men’s Healing: The Hidden Diversity</td>
<td>Tom Golden, LCSW</td>
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<tr>
<td>11:45 am</td>
<td>Luncheon and Networking</td>
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<tr>
<td>12:45 pm</td>
<td>Diversity and Inclusion in the Workplace &amp; Short Theatrical Scenes</td>
<td>Kevin Allison, PhD&lt;br&gt;Performers from the Center for Human Simulation &amp; Patient Safety, VCU Health</td>
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<tr>
<td>2:00 pm</td>
<td>Navigating Through Toxic Goo: Redemptive Care when Substance Abuse Disorders Mix with Grief and Trauma</td>
<td>Teresa McBean</td>
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<tr>
<td>2:45 pm</td>
<td>Break</td>
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<tr>
<td>3:00 pm</td>
<td>Hearing the Voiceless</td>
<td>Kathy Berry, MRE, MS</td>
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<tr>
<td>4:00 pm</td>
<td>Closing Remarks</td>
<td>Stephanie Hamilton, MDiv, BCC</td>
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## VCU Faculty

- **Kevin Allison, PhD**<br>Senior Executive Director, Strategy and Presidential Administration, Office of the President; Interim Vice President for Inclusive Excellence, Virginia Commonwealth University
- **Russell Davis, PhD**<br>Professor and Chair, Department of Patient Counseling, VCU School of Allied Health
- **Angela S. Duncan, PhD**<br>Professor, Department of Patient Counseling, VCU School of Allied Health
- **Stephanie Hamilton, MDiv, BCC**<br>Assistant Professor, Manager for Bereavement Services, Departments of Patient Counseling and Pastoral Care, School of Allied Health, Virginia Commonwealth University
- **Deborah Zimmermann, DNP, RN, NEA-BC**<br>Chief Nursing Officer and Vice President of Patient Care Services, VCU Health
# Registration Form

## 27th Annual Good Grief Conference | October 23, 2017

Registration Deadline: October 1, 2017

## Registration & Fee Payment Options:

### VCU Staff - Online Registration
(a) Visit the VCU Learning Exchange  
(b) Log-in, Use Keyword: Grief

### Non-VCU Colleagues $125 - Registration Options

**Option 1**

**Online Registration and Payment**—See last page for instructions on account set-up before you click on link
(a) Click on: [https://vcu.ehealthcareit.us/vcu/servlet/ekp/login?getnews=y](https://vcu.ehealthcareit.us/vcu/servlet/ekp/login?getnews=y)  
(b) Set-up online User ID and password (non-VCU)  
(c) Log-in, Keyword: Grief; register, and provide payment via credit card

**Option 2**

Mail-in Registration and Check Payment Option:  
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<th>Payable to: Education &amp; Professional Development</th>
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**Option 3**

3. Mail your completed Registration Form and Credit Card Payment to:  
   VCU Health  
   P.O. Box 759350  
   Baltimore, MD 21275-9350

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## Mailing of Payment and Registration Form (By October 1, 2017)

If not registering online, please mail your completed registration form and payment to our Baltimore processing center:

VCU Health  
P.O. Box 759350  
Baltimore, MD 21275-9350